



# Services for Young Children

Blog article

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## New Training Subscription Scheme

We are pleased to report that the Quality Improvement Training programme courses are now available to book. We would like to remind non-subscribers that they can also access courses at a cost of £100 per person per course.

However, we are aware that some settings have not booked all their pre-purchased places and we encourage you to think about booking in advance to ensure you get the places you require. This would greatly assist us in our long term planning and monitoring of take-up and reduce the need to cancel/postpone courses across the county.

Since the booking system has been available, the most common problems settings are experiencing when trying to book places are as follows:

- Setting up an account on the learning zone.  
It is important that when trying to book courses, you log in to the learning zone with the account email address that was used when purchasing your training subscription.
- 'No authority to book' and 'You do not have the required role to access the requested page'.  
If you get these or any other messages when trying to book, please email Kay Watling or Kirsty Stickley with the details of your problem, your setting and the email address you have used to set up the account.
- If you are experiencing any problems not covered above please contact us.

It is important that you follow the step-by-step guide which is available on our web page <http://www3.hants.gov.uk/childrens-services/childcare/providers/childcaretraining/short-term-cpd.htm> when searching for courses. Please delete any previously saved 'quick links' as these will not work now.